NICE Product Overview

NICE is a carrier grade billing/rating solution with a fully featured reseller and customer management platform

Rich Feature List

- Voice and Converged Services (IPTV, WiFi, SMS, Data, Events)
- PSTN, VoIP and Mobile Rating
- Real-Time Carrier Rating
- Product/Service Plan Provisioning
- Flexible Rating
- Customer Management
- Wholesale & Retail Support
- Contract Management
- Credit Card Management
- Tax support
- Multiple Currency Support
- Flexible Billing and advanced Invoicing
- Web Portals
- REST(JASON) API for third party integration
- CRM & payment gateway integration

NICE is network element agnostic and can be used with a variety of soft-switches, routers and external CDR providers

Rating

- Multi-Level Rating
- Peak/Off-Peak Rating
- Day of Week/Date Range Rating
- A/B Party Rating
- Schedulable Rate Plans
- Variable Block Rating
- Promotional Rating
- Set Rates/Multiplier Rating
- Bundles ($, min, tx)

Real-Time Balance

- Prepaid and Post-Paid Accounts
- Credit Limits
- Email Alerts
- Auto-Suspension

Converged Billing

- Duration based rating: calls, WiFi connection etc
- Event Based rating: SMS, data transfer, content download etc

Subscription Management

- Flexible Service Plans
- Prorated/Periodic charges
- Multiple Accounts / Subscriptions
- Activation / Cancellation Fees
- Flexible Rounding

Invoicing

- Templates
- Automatic Email with PDF
- Calls/Charges Summaries or List

Comprehensive Reporting

- Built-in cost/revenue
- ASR

Credit Card Management

- Online Credit Card payments
- Payment History
- Periodic or Balance Auto-Charge
- Various Payment Gateways supported
- Multiple Merchant Accounts supported